

BHEL-GE Gas Turbine Services Pvt Ltd

Power Services

QUALITY POLICY

Quality means enhanced customer experience!

At BGGTS, our purpose is to be the world's best service provider in Gas Power Generation industry. We commit to being the recognized Quality Leader in our industry by:

- Putting our **Customers** at the center of everything we do, and ensuring that we respond to and resolve issues quickly and with transparency.
- Achieving **operational excellence** and enhancing **customer experience** by getting it right the first time, every time.
- **Continuously Improving** our Quality Management System so that our processes prioritize defect prevention.
- **Controlling** quality throughout the value chain by capturing and eliminating cost of poor quality and ensure compliance to all customer and regulatory requirements.
- Building a quality **Culture** by developing our people that will enable employees to deliver above and beyond customer expectations.



Iswar Babu

Jt. Managing Director



Lalit Sankrani

Managing Director

03-Jan-2020